

TECHNOLOGY SERVICES

To deliver and manage innovative, cost-effective solutions and a wide range of services to facilitate and enhance our customers' ability to provide the highest level of service to the people, businesses and organizations in Long Beach.

Chapter Overview

The Technology Services Department has not yet completed the F.O.R. Long Beach full strategic planning process. As part of an initial strategic business planning process, the Department has developed its program structure and some basic output, or workload, program performance measures. The program structure and performance measures serve as the basis for the City's performance-based program budget and will add clarity to the City's budget by aligning background program information (listing of services), budget allocations, and basic performance information, all at the program level. As the Department completes the full strategic business planning process, additional program information and performance measures will be developed.

As part of the full strategic planning process, the department will also identify significant issues confronting the department and will develop strategic objectives to address those issues. Until that time, the Department has identified a number of "challenges" currently facing the department. These challenges and corresponding opportunities have been included in this budget chapter to help provide context to the Department's activities and resources.

Please note that while the Technology Services Department has developed output measures for each program, a number of these measures may be new to the department and will take time to fully develop and collect the performance information. Therefore, some performance measures are presented at this time without the corresponding performance information.

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Service Delivery Environment

The Department of Technology Services (TSD) internally manages a full range of information technology and related services for all City departments. These services include e-mail, Internet/Intranet, Geographic Information System (GIS), central data center operations, voice and data network management, wireless (radio) communications services, technology help desk, personal computer and printer acquisition and support, Citywide and department specific business information systems, cable franchise administration and Long Beach TV Channel 8 management. In addition to information technology, the Department also oversees mail and messenger services, central printing and reproduction, disposal of retired City assets, management of public and employee off-street parking and related administrative support.

TSD supports over 100 business applications, 3,700 personal computers and laptops, 4,700 telephone instruments and 4,500 radio devices. In addition, the Department maintains a data network serving 3,000 employees and a 24/7 data center with over 175 servers as well as a mainframe. Last year the Help Desk answered over 23,000 calls for information or service. In the central printing and duplication area, over 9 million impressions are produced annually including black and white and color copies and printing press impressions. The Department also oversees the operation of over 7,800 off-street parking spaces used for public and employee parking.

TSD is undertaking significant change. As seen for other departments, TSD has made substantial budget reductions, while delivering core services and taking on many new initiatives. The Department has been able to meet these demands while concurrently reducing its charges to departments.

Challenges and Opportunities

Challenges

- A significant challenge facing the Department is the implementation of a new land management system. The system will be used to support code enforcement, permitting and business license functions.
- The City is exploring the use of 311, which is a single phone number to reach City government to request non-emergency services and information. The potential benefits of 311 include improved services and increased accountability to the public. TSD is preparing a feasibility study to identify primary alternative approaches to 311, estimate costs and project benefits.
- A citywide radio strategic plan is being developed to address major issues relative to the radio systems used by Public Safety and other departments. These issues include the obsolescence of the current radio communications infrastructure, end user equipment, radio frequencies and interoperability with other agencies.
- Technology Services is preparing a report on the benefits of expanding wireless Internet access in Long Beach. Potential options include the expansion of wireless “hot spots” in City facilities and business corridors, or a citywide network.
- There are several challenges facing the department in the area of emergency preparedness and security. For notifying citizens of pending emergencies, the City is preparing to implement a telephone notification system that will place thousands of phone calls to the public over a short period of time alerting them to potential emergencies. The department is also exploring options to provide a recovery center equipped with hardware outside the central data center to run critical City applications should a disaster occur in the data center. In the area of City facility security, Technology Services is working with the Police Department to develop a plan to better manage security services including the establishment of standards for security systems and equipment.

Opportunities

- The Financial Strategic Plan calls for review and optimization of several City services. Technology Services is leading an effort to review information technology services citywide and identify potential cost savings and improvements in service delivery. TSD began the study in FY 05 but results will not be available until FY 06. Another area that was identified for optimization was the central printing and reproduction functions. An operational work group and a customer focus group composed of City employees were formed and have made recommendations regarding potential service delivery methods and cost savings. The optimization of mail services was also started in FY 05 and is expected to be complete by November 15, 2005.
- To streamline public transactions with City government and to increase efficiency, TSD worked with the Financial Management Department to implement a new module of the City's interactive voice response system. This system now allows customers to pay parking citations and utility bills seven days a week via the phone or Internet. TSD will continue to enhance the City's website, building on current capabilities including E-notify, Citywide calendaring and City Manager Weekly Report.

Challenges and Opportunities

Opportunities (continued)

- TSD enhanced the closed captioning of City Council meetings this year with the installation of a text display, which allows citizens attending meetings in person to view the closed captioning in the Council Chambers. In addition, new robotic cameras were installed in the Council Chambers to replace aged video equipment that was not functioning properly. The audio equipment in the Chambers, which is beginning to experience failures, will also be replaced this year.
- TSD is assessing provision of Spanish language translation for all City Council meetings. Until now, this service has been provided on a request basis only. Providing this service on a regular basis will make the Council meetings more accessible to a greater portion of our population. Spanish translation audio would also be available in the Council Chambers and on the Council meeting cablecast.
- The Department intends to place a greater emphasis on technology research and planning. An existing position in the department will be responsible for conducting ongoing research into emerging technologies and industry trends, identify best practices, act as liaison with City departments to exchange information on new technologies that would meet customer needs and support TSD's performance management system.
- TSD provided computer training several years ago but it was eliminated due to budget cuts. The City's Innovation Team recommended a computer skills certification program for all City computer users, and TSD is exploring alternatives for training in Lotus Notes and other commonly used software. The benefits of providing training include increased employee skill levels, improved productivity and expanded career opportunities.
- A Citizen Information Technology Advisory Committee was formed this year. The committee is composed of volunteers from the community, and their primary role is to help the City identify and evaluate new technologies to improve service and cost effectiveness.
- A Parking consultant report as well as a City Auditor review of Citywide parking operations recommended that the management of parking facilities and meters in the downtown area be consolidated under one City department. These services will be transferred to Community Development in FY 06.

Summary by Line of Business and Fund

FY 06 Budget by Line of Business

Line of Business	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Technology Customer Services					
Expenditures	4,730,899	5,587,200	4,890,307	88%	5,536,942
Revenues	5,852,005	4,867,166	4,933,772	101%	8,648,367
FTEs	23.00	23.00	23.00	100%	21.00
Business Information Systems					
Expenditures	5,668,627	7,440,179	6,346,196	85%	5,477,576
Revenues	4,895,801	5,363,109	3,712,851	69%	4,274,623
FTEs	46.50	40.50	40.50	100%	42.50
Infrastructure					
Expenditures	12,300,980	12,897,008	11,589,475	90%	12,492,660
Revenues	15,932,273	13,753,793	14,250,303	104%	9,200,095
FTEs	56.50	54.50	54.50	100%	53.50
Cable TV Management					
Expenditures	1,047,304	847,644	830,413	98%	829,411
Revenues	3,298,009	3,160,000	3,285,535	104%	3,300,000
FTEs	5.00	5.00	5.00	100%	5.00
Business Support Services					
Expenditures	7,977,154	9,571,369	9,577,344	100%	10,057,316
Revenues	8,134,450	9,337,477	9,077,318	97%	9,366,072
FTEs	13.33	13.35	13.35	100%	13.00
Administration					
Expenditures	340,782	(230,433)	84,427	-37%	-
Revenues	643,281	-	-	NA	-
FTEs	9.17	8.65	8.65	100%	9.00
Department TOTAL					
TOTAL Expenditures	32,065,747	36,112,968	33,318,162	92%	34,393,905
TOTAL Revenues	38,755,820	36,481,545	35,259,779	97%	34,789,157
TOTAL FTEs	153.50	145.00	145.00	100%	144.00

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level

FY 06 Budget by Fund

Fund	Expenditures	Revenues	Net Fund Support
General	889,114	958,556	(69,442)
Civic Center	483,030	853,750	(370,720)
General Services	27,688,782	28,608,335	(919,553)
Tidelands	5,332,979	4,368,516	964,463
Total	34,393,905	34,789,157	(395,252)

Technology Customer Services Line of Business

Program	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Technology Equipment					
Expenditures	4,007,134	4,679,854	4,077,492	87%	4,633,959
Revenues	5,852,005	4,867,166	4,933,772	101%	8,648,367
FTEs	17.00	17.00	17.00	100%	15.00
Help Desk					
Expenditures	723,766	907,346	812,815	90%	902,983
Revenues	-	-	-		-
FTEs	6.00	6.00	6.00	100%	6.00
Line of Business TOTAL					
TOTAL Expenditures	4,730,899	5,587,200	4,890,307	88%	5,536,942
TOTAL Revenues	5,852,005	4,867,166	4,933,772	101%	8,648,367
TOTAL FTEs	23.00	23.00	23.00	100%	21.00

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level.

Purpose Statement: To be developed during the department's Full Strategic Business Planning process in the coming months. This information will be available as part of the FY 07 Budget Development Process.

FY 05 Key Accomplishment:

- By the end of FY 2005, Technology Services will have reduced the annual cost for the acquisition of personal computers and related equipment by \$1.2 million compared to FY 2002.

Technology Equipment Program

Focus Area: Leadership, Management and Support

Line of Business: Technology
Customer Services

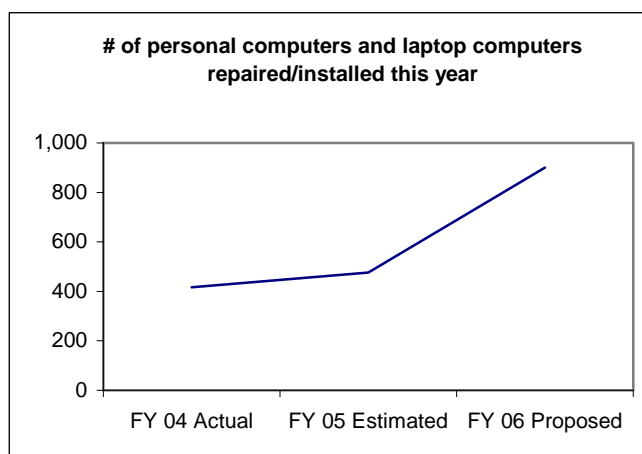
Program Description: To coordinate the installation, service and replacement of personal computers, laptops and peripherals as well as deployment and replacement of mobile devices including cell phones, pagers and blackberries.

Key Services Provided: Installation, service and replacement of personal computers, laptops and peripherals, onsite repair and consultation, dedicated technicians and deployment of mobile personal communication devices

Technology Equipment	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	4,007,134	4,679,854	4,077,492	87%	4,633,959
Revenues*	5,852,005	4,867,166	4,933,772	101%	8,648,367
FTEs	17.00	17.00	17.00	100%	15.00

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of personal computers and laptop computers repaired/installed this year	417	476	476	100%	900



FY 06 Budget Note: It is anticipated that the number of personal computers and laptops installed will increase significantly next year compared to the previous two years. During FY 2004 and 2005, in an effort to reduce costs, we delayed replacement of PCs by extending the replacement cycle from three to four or five years. This has increased the amount of aged equipment that will need to be replaced next year.

(Note: Total number used for FY 2004 was extrapolated using less than one year of data.)

Help Desk Program

Focus Area: Leadership, Management and Support

Line of Business: Technology
Customer Services

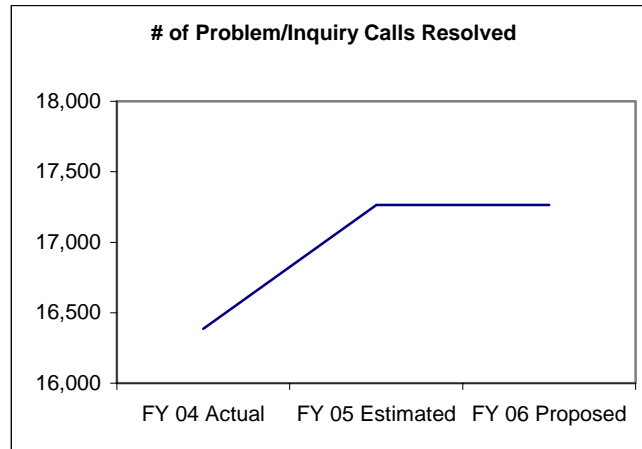
Program Description: To provide a single point of contact for City departments to call or email for problem reporting and inquiries related to technology.

Key Services Provided: Trouble Ticket and Service Request Processing, New Computer User Access, Remote Problem Resolution, Status Updates/Notifications, Instructions, Work Orders, New Employee Setups/Moves and User Training

Help Desk (6100)	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	723,766	907,346	812,815	90%	902,983
Revenues*	0	0	0		0
FTEs	6.00	6.00	6.00	100%	6.00

*This Program is entirely funded by the General Services Fund. Revenue that supports this program is contained in the Technology Equipment Program.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Problem/Inquiry Calls Resolved	16,387	17,264	17,264	100%	17,500



FY 06 Budget Note: As equipment ages and programs become more complex, the number of problem/inquiry calls resolved by the Help Desk has been steadily increasing.

(Note: Total number used for FY 2004 was extrapolated using less than one year of data.)

Business Information Systems Line of Business

Program	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
General Business Applications					
Expenditures	4,693,649	5,213,075	4,288,797	82%	5,228,891
Revenues	4,895,801	3,936,840	2,286,582	58%	3,546,056
FTEs	34.50	29.50	29.50	100%	30.50
Department/Function-specific Applications					
Expenditures	974,978	2,227,104	2,057,398	92%	248,685
Revenues	-	1,426,269	1,426,269	100%	728,567
FTEs	12.00	11.00	11.00	100%	12.00
Line of Business TOTAL					
TOTAL Expenditures	5,668,627	7,440,179	6,346,196	85%	5,477,576
TOTAL Revenues	4,895,801	5,363,109	3,712,851	69%	4,274,623
TOTAL FTEs	46.50	40.50	40.50	100%	42.50

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level.

Purpose Statement: To be developed during the department's Full Strategic Business Planning process in the coming months. This information will be available as part of the FY 07 Budget Development Process.

FY 05 Key Accomplishment:

- A new Workers Compensation system was implemented in February 2005. The system provides enhanced tracking of claims to ensure the City adheres to all requirements mandated by law and is able to resolve claims in a more expeditious manner. The improvements resulted from the citywide Workers Compensation Optimization Study and are anticipated to result in significant savings in Workers' Compensations claims costs.

General Business Applications Program

Focus Area: Leadership, Management and Support

Line of Business: Business Information Systems

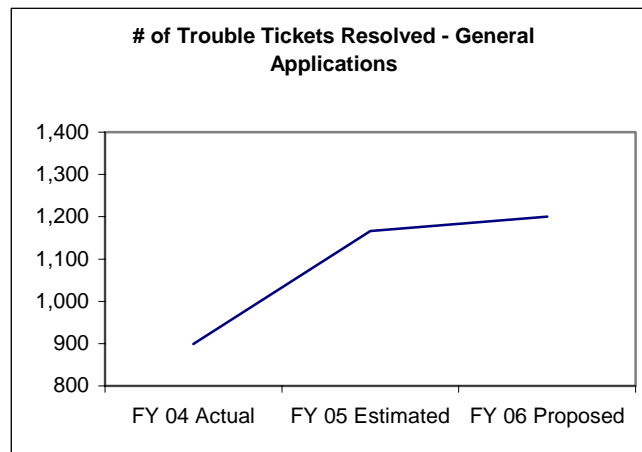
Program Description: To provide new general business applications as well as changes to existing applications including Email, Internet/Intranet, Document Imaging/Management, Interactive Voice Response and GIS.

Key Services Provided: Needs Assessments, Application Solutions Design, Application Projects, User Training Classes and Individual Sessions, Status Updates/Notifications, Instructions, User Manuals, Work Orders, Application Maintenance/System Administration

General Business Applications	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	4,693,649	5,213,075	4,288,797	82%	5,228,891
Revenues*	4,895,801	3,936,840	2,286,582	58%	3,546,056
FTEs	34.50	29.50	29.50	100%	30.50

*This Program is entirely funded by the General Services Fund. A portion of the revenue that supports this program comes from the Network Connection charge which is included in the revenue of the Technology Equipment Program.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Trouble Tickets Resolved - General Applications	899	1,166	1,166	100%	1,200



FY 06 Budget Note: The number of trouble tickets resolved related to General Business Applications is expected to increase slightly in FY 2006 as more City staff use computer systems.

(Note: Total number used for FY 2004 was extrapolated using less than one year of data.)

Department/Function-specific Applications Program

Focus Area: Leadership, Management and Support

Line of Business: Business
Information Systems

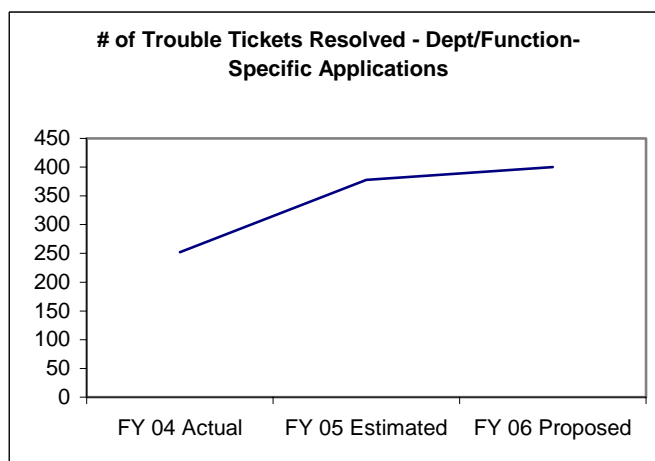
Program Description: To provide new applications or changes to applications that are used by specific departments or for specific functions such as Finance, Human Resources, Work Order, Billing & Collections, Worker's Compensation and Occupational Health.

Key Services Provided: Needs Assessments, Application Solutions Design, Application Projects, User Training Classes and Individual Sessions, Status Updates/Notifications, Instructions, User Manuals, Work Orders, Application Maintenance/System Administration

Department/Function-specific Applications	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	974,978	2,227,104	2,057,398	92%	248,685
Revenues*	-	1,426,269	1,426,269	100%	728,567
FTEs	12.00	11.00	11.00	100%	12.00

*This Program is entirely funded by the General Services Fund. Some expenditures and revenue for this program are currently included in the General Business Applications Program.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Trouble Tickets Resolved - Dept/Function-Specific Applications	252	378	378	100%	400



FY 06 Budget Note: The number of trouble tickets related to Department/Function-specific Applications is expected to increase slightly in FY 2006 primarily because most applications are older technologies and require modification to enable interface with new technologies or because older technologies are no longer supported by vendors.

(Note: Total number used for FY 2004 was extrapolated using less than one year of data.)

Infrastructure Line of Business

Program	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Voice and Data Network					
Expenditures	6,048,031	5,691,067	5,013,407	88%	5,642,108
Revenues	9,111,941	7,225,614	6,845,240	95%	2,615,828
FTEs	16.50	16.50	16.50	100%	15.50
Wireless/Radio Frequency					
Expenditures	3,199,125	3,805,710	3,505,022	92%	3,557,596
Revenues	4,472,622	3,841,142	3,881,322	101%	3,720,866
FTEs	23.00	22.00	22.00	100%	22.00
Datacenter					
Expenditures	3,053,824	3,400,230	3,071,046	90%	3,292,957
Revenues	2,347,709	2,687,037	3,523,741	131%	2,863,401
FTEs	17.00	16.00	16.00	100%	16.00
Line of Business TOTAL					
TOTAL Expenditures	12,300,980	12,897,008	11,589,475	90%	12,492,660
TOTAL Revenues	15,932,273	13,753,793	14,250,303	104%	9,200,095
TOTAL FTEs	56.50	54.50	54.50	100%	53.50

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level.

Purpose Statement: To be developed during the department's Full Strategic Business Planning process in the coming months. This information will be available as part of the FY 07 Budget Development Process.

FY 05 Key Accomplishment:

- Technology Services reduced telephone charges to departments as a result of the renegotiation of the City's contract for local phone service. Savings from this reduction is anticipated to be \$660,000 annually.

Voice and Data Network Program

Focus Area: Leadership, Management and Support

Line of Business: Infrastructure

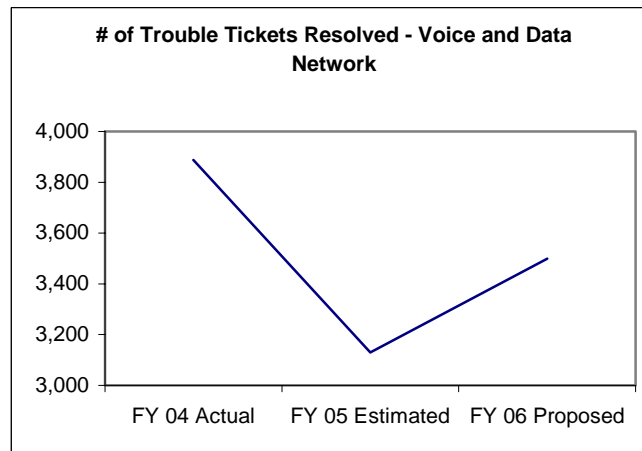
Program Description: To ensure that the City's voice and data network is operational and accessible 24/7.

Key Services Provided: System Access for both internal and external applications, Interactive Voice Response, Security, Repairs, Work Orders, Password Resets, Projects, Needs Assessments

Voice and Data Network	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	6,048,031	5,691,067	5,013,407	88%	5,642,108
Revenues*	9,111,941	7,225,614	6,845,240	95%	2,615,828
FTEs	16.50	16.50	16.50	100%	15.50

*This Program is entirely funded by the General Services Fund. A portion of the revenue that supports this program comes from the Network Connection charge which is included in the revenue in the Technology Equipment Program.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Trouble Tickets Resolved - Voice and Data Network	3,888	3,130	3,130	100%	3,500



FY 06 Budget Note: The number of repairs to the Voice and Data Network is expected to increase, particularly in the Voice area as the replacement of aged equipment is delayed.

(Note: Total number used for FY 2004 was extrapolated using less than one year of data.)

Wireless/Radio Frequency Program

Focus Area: Leadership, Management and Support

Line of Business: Infrastructure

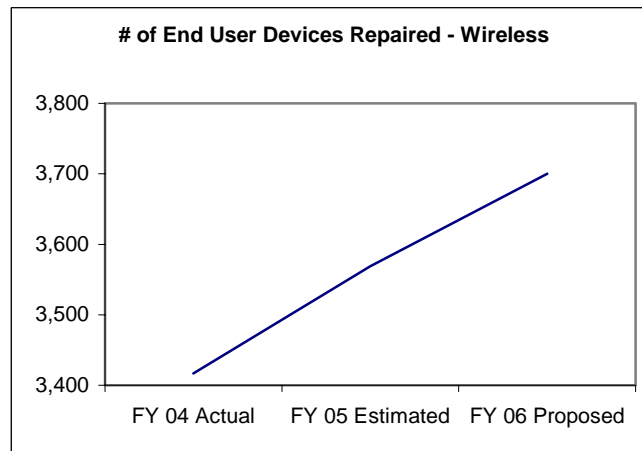
Program Description: To ensure that the citywide radio infrastructure and end-user devices are operational and accessible to City departments, and that Public Safety access to the system is maintained 24/7.

Key Services Provided: System access (both internal and external), mobile data terminals, mobile radios, hand-held radios, audio visual equipment setups, radio infrastructure maintenance and repair services as well as equipment for outside agencies, equipment installations and repairs

Wireless/Radio Frequency	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	3,199,125	3,805,710	3,505,022	92%	3,557,596
Revenues*	4,472,622	3,841,142	3,881,322	101%	3,720,866
FTEs	23.00	22.00	22.00	100%	22.00

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of End User Devices Repaired - Wireless	3,417	3,569	3,569	100%	3,700



FY 06 Budget Note: The number end user devices repaired is expected to increase in FY 2006 as equipment ages.

Datacenter Program

Focus Area: Leadership, Management and Support

Line of Business: Infrastructure

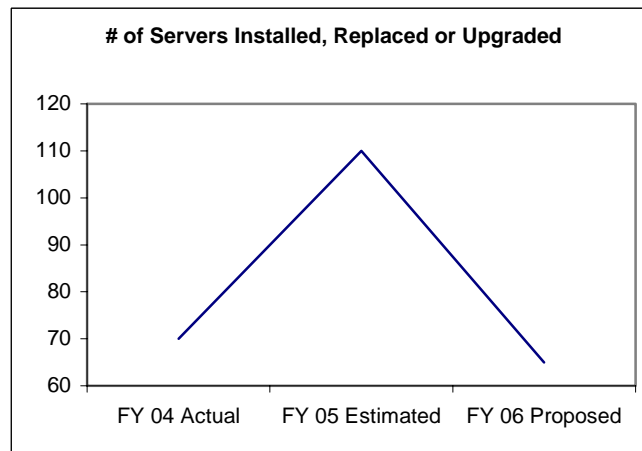
Program Description: To operate the mainframe server, provide 24/7 support, operate other applications, systems servers and the high-volume printers used for reports, checks and bills.

Key Services Provided: Server support, printing of reports, checks and bills, Off-hour Help Desk, Mainframe user application access, work orders, projects

Datacenter	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	3,053,824	3,400,230	3,071,046	90%	3,292,957
Revenues*	2,347,709	2,687,037	3,523,741	131%	2,863,401
FTEs	17.00	16.00	16.00	100%	16.00

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Servers Installed, Replaced or Upgraded	70	110	110	100%	65



FY 06 Budget Note: There was a spike in the number of servers installed, replaced or upgraded during FY 2005 as a result of a significant number of the servers requiring replacement as they were more than three years old and failing. Staff also consolidated some applications onto the same server and this type of upgrade is included in this statistic.

Cable TV Management Line of Business

Program	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Franchise Administration					
Expenditures	1,047,304	847,644	830,413	98%	829,411
Revenues	3,296,803	3,160,000	3,285,500	104%	3,300,000
FTEs	5.00	5.00	5.00	100%	5.00
Long Beach TV Channel 8					
Expenditures	-	-	-	0%	-
Revenues	1,206	-	35	100%	-
FTEs	-	-	-	0%	-
Line of Business TOTAL					
TOTAL Expenditures	1,047,304	847,644	830,413	98%	829,411
TOTAL Revenues	3,298,009	3,160,000	3,285,535	104%	3,300,000
TOTAL FTEs	5.00	5.00	5.00	100%	5.00

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level. Expenditures and revenues will be allocated to the programs as appropriate in FY 06.

Purpose Statement: To be developed during the department's Full Strategic Business Planning process in the coming months. This information will be available as part of the FY 07 Budget Development Process.

FY 05 Key Accomplishment:

- Closed captioning of City Council meetings was enhanced this year with the installation of a text display in the City Council Chambers, which allows citizens attending meetings in person to view the closed captioning in the Council Chambers. In addition new robotic cameras were installed in the Council Chambers to replace aged video equipment that was not functioning properly.

Franchise Administration Program

Focus Area: Leadership, Management and Support

Line of Business: Cable TV
Management

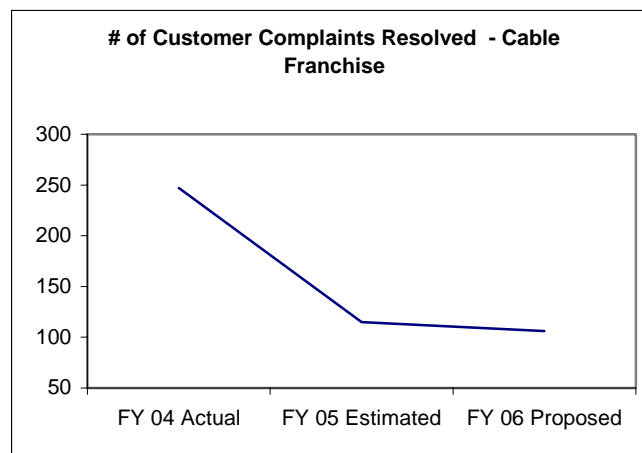
Program Description: To ensure that the City's cable franchise is operated in accordance with franchise requirements and that the franchisee provides a satisfactory level of customer services to their cable subscribers in Long Beach.

Key Services Provided: Standards/Requirements, regulations, agreements, franchise report reviews, franchise audits and customer complaints responses/resolutions

Franchise Administration	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	1,047,304	847,644	830,413	98%	829,411
Revenues*	3,296,803	3,160,000	3,285,500	104%	3,300,000
FTEs	5.00	5.00	5.00	100%	5.00

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Customer Complaints Resolved - Cable Franchise	247	115	115	100%	106



FY 06 Budget Note: The number of customer complaints resolved relative to the Cable franchise has decreased significantly since 2004 as a result of the franchisee implementing a new call center with a decreased wait time to answer customer inquiries.

Long Beach TV Channel 8 Program

Focus Area: Leadership, Management and Support

Line of Business: Cable TV
Management

Program Description: To ensure that City Council and other City meetings are broadcast on the City's cable station and that the cable subscribers receive required number hours of programs with original content.

Key Services Provided: Original content programming, City Council and Department meeting coverage/live broadcasts, Web casts and archives

Long Beach TV Channel 8	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*					
Revenues*	1,206	-	35	100%	-
FTEs					

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Meetings Broadcast	(a)	(a)	(a)	(a)	(a)
# of Hours of Original Program Content Produced	(a)	(a)	(a)	(a)	(a)

(a) Tracking systems are being developed to capture this data going forward and/or data not available.

FY 06 Budget Note: There was no historical data available relative to output measures. Expenditures and revenues for this program are contained in the Franchise Administration Program and will be reallocated between these two programs as appropriate in the FY 06 Adopted Budget Book.

Business Support Services Line of Business

Program	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Mail and Messenger Services					
Expenditures	1,733,425	1,926,465	1,837,419	95%	1,933,124
Revenues	1,805,611	1,826,719	1,883,948	103%	1,826,750
FTEs	5.25	5.25	5.25	100%	5.75
Central Printing and Reproduction					
Expenditures	1,204,576	927,127	883,115	95%	1,261,112
Revenues	1,091,071	1,300,000	1,000,000	77%	1,288,000
FTEs	4.75	4.75	4.75	100%	4.25
Parking Facilities Management					
Expenditures	4,625,395	6,471,441	6,683,087	103%	6,705,123
Revenues	4,797,189	6,022,571	6,133,370	102%	6,180,822
FTEs	2.35	2.37	2.37	100%	2.30
Property Sales					
Expenditures	413,758	246,336	173,723	71%	157,958
Revenues	440,579	188,187	60,000	32%	70,500
FTEs	0.98	0.98	0.98	100%	0.70
Line of Business TOTAL					
TOTAL Expenditures	7,977,154	9,571,369	9,577,344	100%	10,057,316
TOTAL Revenues	8,134,450	9,337,477	9,077,318	97%	9,366,072
TOTAL FTEs	13.33	13.35	13.35	100%	13.00

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level.

Purpose Statement: To be developed during the department's Full Strategic Business Planning process in the coming months. This information will be available as part of the FY 07 Budget Development Process.

FY 05 Key Accomplishment:

- Employee workgroups completed a thorough evaluation of the central reproduction and printing operation and made recommendations on potential service delivery methods and potential cost savings. In addition, After extensive evaluation, the City Goods Store was closed in October 2005 in an effort to focus on core services.

Mail and Messenger Services Program

Focus Area: Leadership, Management and Support

Line of Business: Business Support Services

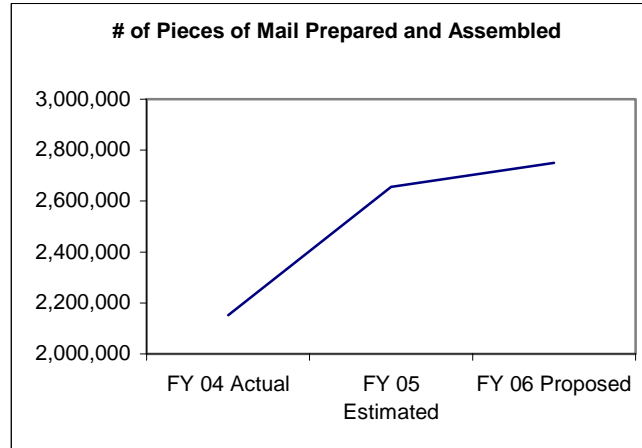
Program Description: To deliver and pick up U.S. Mail and interdepartmental mail and to provide preparation and assembly of large mailings for City departments. In addition, purchase and delivery of City newspaper subscriptions.

Key Services Provided: U.S. Mail pickup and deliveries, interoffice mail pickup and deliveries, newspaper purchase and delivery, mail preparation and assembly

Mail and Messenger Services	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	1,733,425	1,926,465	1,837,419	95%	1,933,124
Revenues*	1,805,611	1,826,719	1,883,948	103%	1,826,750
FTEs	5.25	5.25	5.25	100%	5.75

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Pieces of Mail Prepared and Assembled	2,152,228	2,656,308	2,656,308	100%	2,750,000



FY 06 Budget Note: The number of pieces of mail prepared and assembled is projected to remain constant in FY 2006.

Central Printing and Reproduction Program

Focus Area: Leadership, Management and Support

Line of Business: Business
Support Services

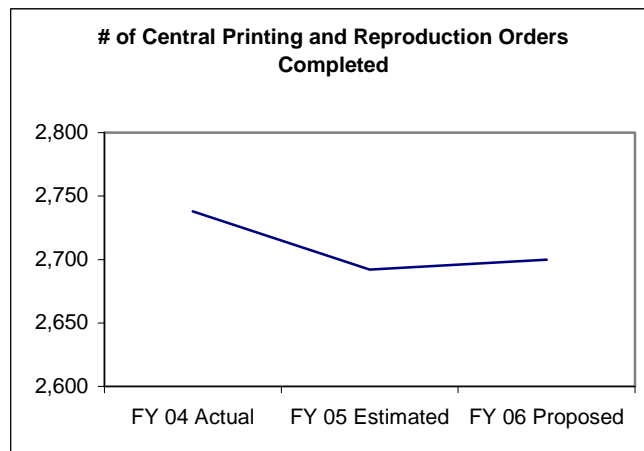
Program Description: To provide City departments with large-volume copy services, offset presswork and forms creation.

Key Services Provided: Large scale copying, printing and binding jobs, photographic development, Citywide standard printed forms, order and store paper stock, outside printing contract management and design consultations

Central Printing and Reproduction	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	1,204,576	927,127	883,115	95%	1,261,112
Revenues*	1,091,071	1,300,000	1,000,000	77%	1,288,000
FTEs	4.75	4.75	4.75	100%	4.25

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Central Printing and Reproduction Orders Completed	2,738	2,692	2,692	100%	2,700



FY 06 Budget Note: The number of orders for Central Printing and Reproduction is expected to remain constant. However, it is difficult to project the number for FY 2006 particularly due to the potential changes in service delivery methods that would be implemented as an outcome of the optimization efforts of employee workgroups.

Parking Facilities Management Program

Focus Area: Business and Economic Assistance

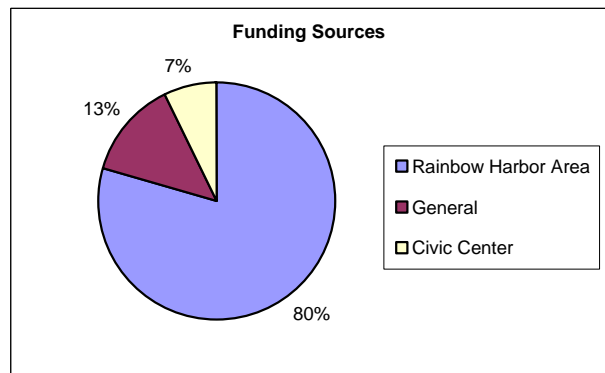
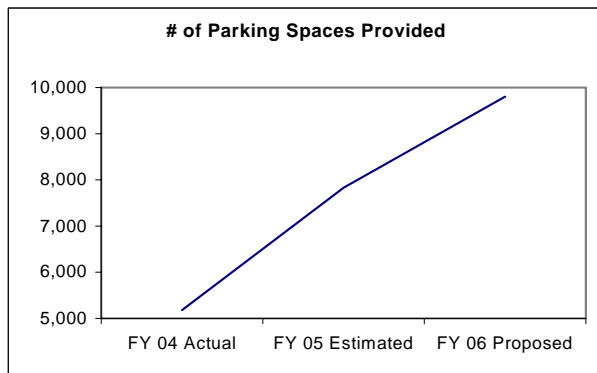
Line of Business: Business Support Services

Program Description: To manage and provide off street parking for the public and City employees in the City owned parking facilities in Downtown and Tidelands area.

Key Services Provided: Oversee vendor management of parking facilities in the Civic Center, City Place, the Aquarium and The Pike.

Parking Facilities Management	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	4,625,395	6,471,441	6,683,087	103%	6,705,123
Revenues*	4,797,189	6,022,571	6,133,370	102%	6,180,822
FTEs	2.35	2.37	2.37	100%	2.30

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Parking Spaces Provided	5,180	7,830	7,830	100%	9,800



FY 06 Budget Note: The number of parking spaces provided may increase in FY 2006 with the addition of the two lots adjacent to City Hall East. However, this is contingent upon those lots remaining as part of the parking inventory and not being included in potential private development of the City Hall East property. The Parking Facilities Management Program will be transferred to Community Development in FY 06.

Property Sales Program

Focus Area: Leadership, Management and Support

Line of Business: Business Support Services

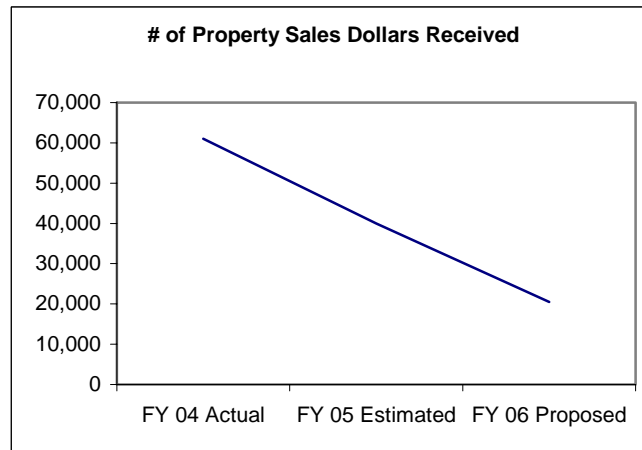
Program Description: To dispose of retired City assets and Police evidence that is released for sale in the most cost effective manner and which results in the highest revenue recovery possible.

Key Services Provided: Personal property sales and disposals via public or internet auction or direct sales, warehousing and clothing items for City departments.

Property Sales	Actual FY 04	Budget FY05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	413,758	246,336	173,723	71%	157,958
Revenues*	440,579	188,187	60,000	32%	70,500
FTEs	0.98	0.98	0.98	100%	0.70

*This Program is entirely funded by the General Services Fund.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
# of Property Sales Dollars Received	61,059	45,000	40,000	89%	20,500



FY 06 Budget Note: This service previously included revenue from the auction of City vehicles. That revenue is now reflected in the Fleet Services Program. Further, this function will be performed by a contractor next fiscal year.

Administration Line of Business

Program	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Administration					
Expenditures	340,782	(230,433)	84,427	-37%	-
Revenues	643,281	-	-	NA	-
FTEs	9.17	8.65	8.65	100%	9.00
Line of Business TOTAL					
TOTAL Expenditures	340,782	(230,433)	84,427	-37%	-
TOTAL Revenues	643,281	-	-	NA	-
TOTAL FTEs	9.17	8.65	8.65	100%	9.00

Note: Historical Expenditure and FTE information have been recast from the Bureau level to the Program level. Expenditures for this Line of Business total \$974,697 for FY 06 and are completely allocated to all programs in the department.

Purpose Statement: To provide central administrative support, coordination, and direction to the entire Department. The Administration Line of Business will be more fully developed during the department's Full Strategic Business Planning process in the coming months, providing information for the FY 07 Budget Development Process.

FY 05 Key Accomplishments:

- TSD implemented a new call accounting system for telephone and cellular phone charges to City departments. A complete inventory of all voice related equipment as well as individual call records are maintained in the system to allow billing of City departments and to provide management reports to departments on telephone and cellular phone usage.
- Implemented Safety and Workers' Compensation program improvements.
- Implemented new Program Budget structure and will further enhance performance information with completion of Business Plan in FY 06.

Administration Program

Focus Area: Leadership, Management and Support

Line of Business: Administration

Program Description: To provide central administrative support, coordination and direction for the entire Department.

Key Services Provided: Human Resources, Training, Risk Management, Employee Safety, Workers' Compensation, Budget and Accounting, Procurement, Billing and Collections, Contract Management, Public Information and Communications, Records Management and Executive Leadership

Administration	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
Expenditures*	340,782	(230,433)	84,427	-37%	-
Revenues*	643,281	-	-	NA	-
FTEs	9.17	8.65	8.65	100%	9.00

*This Program is entirely funded by the General Services Fund. Expenditures for this program total \$974,697 for FY 06 and are completely allocated to all programs in the department.

Key Performance Measures	Actual FY 04	Budget FY 05	Estimated FY 05	Percent of Budget	Proposed FY 06
June Expenditure ETC as % of Year End Actual	104.0%	100%	100%	100%	100%
June Revenue ETC as % of Year End Actual	98.7%	100%	100%	100%	100%
Department Vacancy Rate	14.7%	0.0%	0.0%	(a)	0.0%
Overtime as % of Total Salaries	5.7%	3.9%	5.2%	(a)	3.9%
# of Workers' Comp. Claims Involving LostTime	0	0	1	(a)	0
# of Lost Work Hours (Expressed in Full Time Equivalents) from Workers' Comp. During Fiscal Year	0.00	0.00	0.01	(a)	0.00
Average Reporting Lag Time (in Days) for Workers' Comp. Claims During Fiscal Year	(a)	(a)	(a)	(a)	1 day

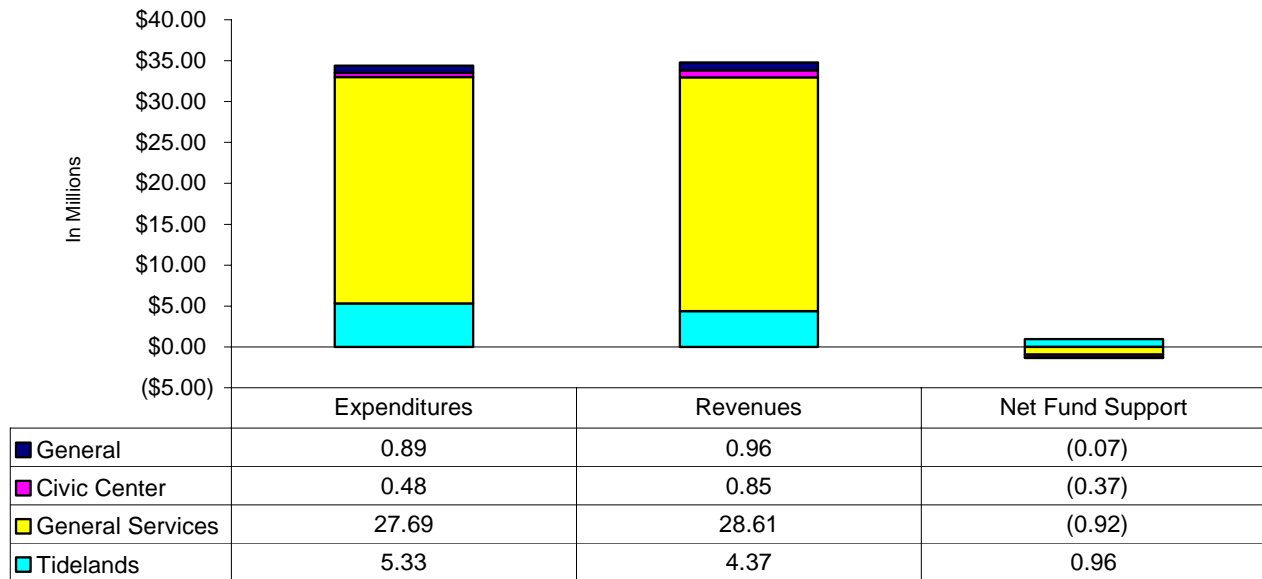
(a) Tracking systems are being developed to capture this data going forward and/or data not available.

(b) Overtime as a Percent of Salaries went up in FY 05 as a result of the Department maintaining a significant number of vacancies.

FY 06 Budget Note: Total Department expenditures for FY 05 are expected to close at 92% of budget and revenues at 97% of budget.

Summary by Character of Expense

Proposed* FY 06 Budget by Fund



	Actual FY 04	Adopted* FY 05	Adjusted FY 05	Estimated FY 05	Proposed* FY 06
Expenditures:					
Salaries, Wages and Benefits	11,021,299	14,023,302	13,897,664	11,449,713	12,585,187
Materials, Supplies and Services	17,759,799	16,547,970	17,776,967	18,069,570	18,479,937
Internal Support	671,972	714,518	714,518	695,946	673,301
Capital Purchases	956,240	1,819,675	2,543,598	1,813,618	1,159,695
Debt Service	1,611,917	1,167,116	1,167,116	1,273,600	1,482,680
Transfers from Other Funds	44,520	13,105	13,105	15,715	13,105
Prior Year Encumbrance	0	0	0	0	0
Total Expenditures	32,065,747	34,285,686	36,112,968	33,318,162	34,393,905
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	2,660,177	2,550,000	2,550,000	2,660,500	2,660,000
Licenses and Permits	2,910	-	-	1,950	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	4,308,657	5,457,971	5,575,471	5,697,155	5,777,272
Revenue from Other Agencies	1,282,422	1,171,773	1,358,821	1,428,449	710,130
Charges for Services	2,472	-	-	600	-
Other Revenues	1,233,783	228,187	228,187	103,229	110,500
Interfund Services - Charges	29,265,400	26,769,066	26,769,066	25,367,896	25,531,255
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	38,755,820	36,176,997	36,481,545	35,259,779	34,789,157
Personnel (Full-time Equivalents)	153.50	145.00	145.00	145.00	144.00

* Amounts exclude all-years carryover. See budget ordinance in the front section of this document.

Personal Services

Classification	FY 04 Adopt FTE	FY 05 Adopt FTE	FY 06 Prop FTE	FY 05 Adopted Budget	FY 06 Proposed Budget
Director-Technology Services	1.00	1.00	1.00	130,053	130,053
Accounting Clerk III	1.00	1.00	1.00	39,447	39,447
Administrative Analyst II	1.00	1.00	1.00	58,418	53,277
Administrative Analyst III	2.00	2.00	2.00	140,748	140,748
Applications Development Officer	1.00	1.00	1.00	97,904	97,904
Applications Programming Officer	1.00	1.00	1.00	97,904	97,904
Business Systems Specialist I	4.00	-	-	-	-
Business Systems Specialist II	7.00	6.00	5.00	362,423	302,019
Business Systems Specialist III	12.00	12.00	11.00	793,826	735,319
Business Systems Specialist IV	11.00	11.00	11.00	804,267	801,040
Business Systems Specialist V	10.00	11.00	11.00	899,932	900,523
Business Systems Specialist V - Confidential	1.00	-	-	-	-
Business Systems Specialist VI	9.00	8.00	8.00	712,524	724,751
Business Systems Specialist VI - Confidential	1.00	2.00	2.00	181,343	181,343
Clerk Typist II	1.00	1.00	1.00	29,812	31,301
Clerk Typist III	7.50	7.00	7.00	262,272	263,117
Communication Specialist I	6.00	5.00	5.00	266,077	266,335
Communication Specialist II	8.00	8.00	8.00	471,095	471,387
Communication Specialist III	2.00	2.00	2.00	121,152	124,084
Communication Specialist IV	6.00	6.00	6.00	444,205	444,205
Communication Specialist VI	1.00	1.00	1.00	82,316	86,641
Customer Services Officer	1.00	-	-	-	-
Executive Secretary	1.00	1.00	1.00	50,893	50,893
Manager-Computing Services	1.00	1.00	1.00	105,043	105,043
Manager-Customer Service-Tech Services	1.00	1.00	1.00	101,040	101,040
Manager-Network/Desktop Services	1.00	1.00	1.00	116,047	116,047
Manager-Operations Support	1.00	1.00	1.00	83,597	86,107
Office Services Assistant I	3.00	3.00	3.00	91,721	88,375
Office Services Assistant II	2.00	2.00	2.00	67,409	67,409
Office Services Assistant III	1.00	1.00	1.00	36,672	36,672
Office Services Officer	1.00	-	-	-	-
Office Services Supervisor	-	1.00	1.00	50,680	50,680
Offset Press Operator I	1.00	1.00	1.00	38,440	38,440
Offset Press Operator II	1.00	1.00	1.00	41,415	41,415
Secretary	2.00	2.00	2.00	80,860	80,860
Support Projects Officer	1.00	1.00	1.00	78,457	78,457
Systems Support Specialist I	2.00	1.00	1.00	46,972	49,678
Systems Support Specialist II	6.00	7.00	7.00	397,107	386,130
Systems Support Specialist III	2.00	2.00	3.00	124,328	191,621
Systems Support Specialist IV	1.00	1.00	1.00	74,034	74,034
Systems Support Specialist V	1.00	1.00	1.00	70,051	71,881
Systems Support Specialist VI	3.00	3.00	3.00	259,167	259,744
Systems Technician I	9.00	8.00	6.00	341,365	260,457
Systems Technician II	7.00	6.00	8.00	281,475	374,545
Subtotal Page 1	142.50	133.00	132.00	8,532,491	8,500,926

FY 06 Proposed Budget	529	City of Long Beach - Technology Services
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Year Three Implementation – Financial Strategic Plan

Technology Services Structural Deficit Reductions

DESCRIPTION	SERVICE IMPACT
Reduction in cost for power at CityPlace parking structure. (\$40,000)	There is no impact on service. The structure is using less power than anticipated
Reduce charges to City Departments for employee parking. (\$147,600)	There is no impact on service
Delay Voice and Wireless infrastructure equipment upgrades or replacements (\$188,357)	There should be no immediate service impact. However, extended deferral of equipment upgrades would likely result in lower productivity for end-users
<p>Realignment of Department resources to meet customer requests for services and reduce cost for service. (\$132,920)</p> <ul style="list-style-type: none"> • Wireless Communications Officer Appointment at lower salary than previous officer • Eliminate One Business System Specialist • Eliminate City Store lease expense • Fleet reductions 	There will be no impact on service. Other staff will be assigned responsibility for functions previously assumed by the Business System Specialist. The City Goods Store closed last year with minimal public comment or impact
Upgrade to the City's mainframe server will result in reduced software costs. (\$50,000)	There will be no impact to service. The implementation of new technology has eliminated the need for certain software
Increase in Cable Franchise Revenue (\$140,000)	There will be no impact to service. Revenue from the franchise agreement is tracking higher than anticipated

Key Contacts

Curtis Tani, Director

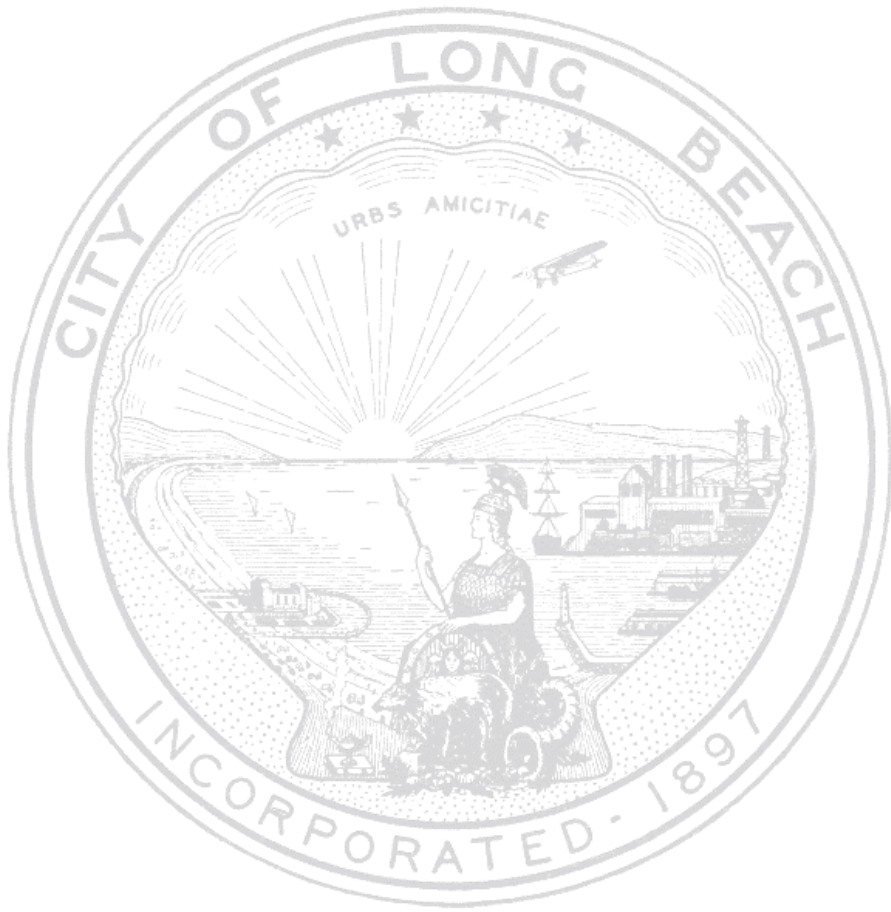
Bruce Allen, Manager, Application Services Bureau

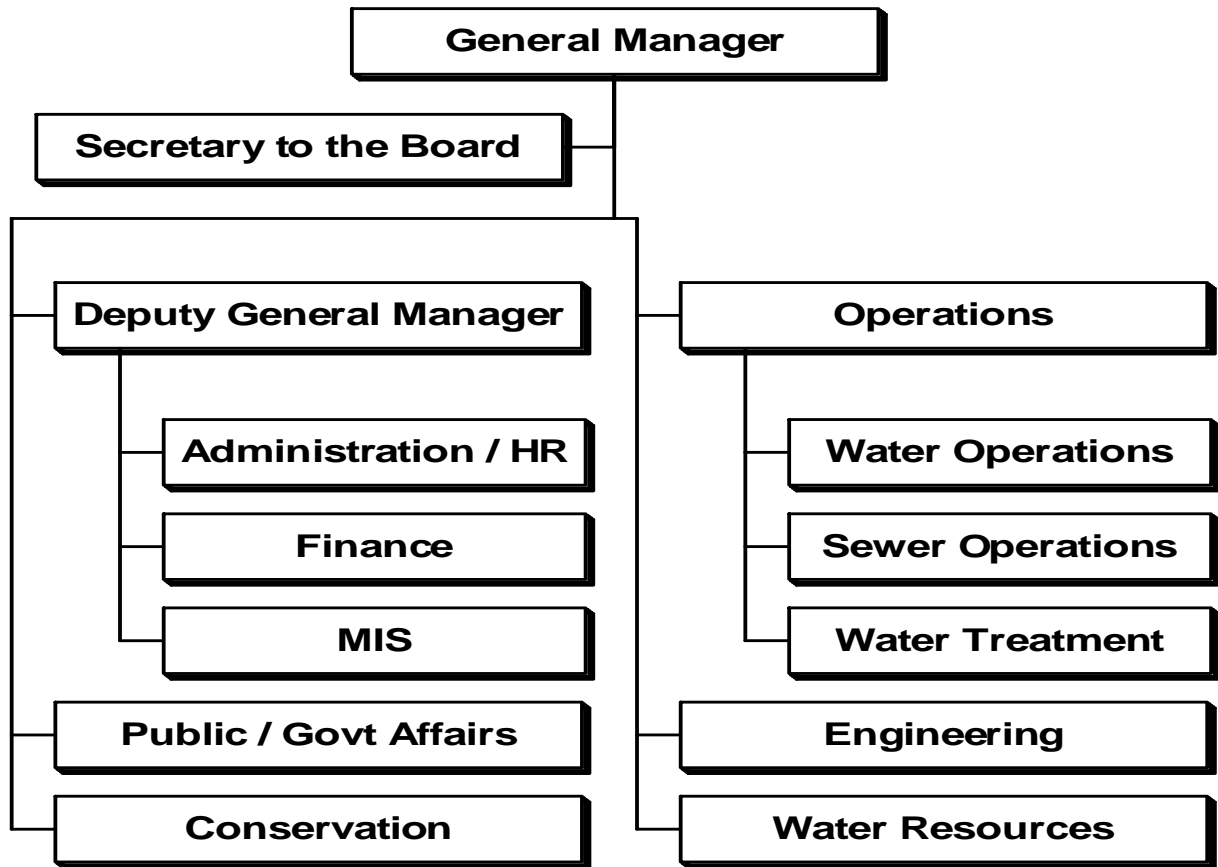
Sanford Taylor, Manager, Infrastructure Services Bureau

Toni Krino, Manager, Customer Services Bureau

Patty Heintzelman, Manager, Operations Support Bureau

333 W. Ocean Blvd.
12th Floor & Lower Level
Long Beach, CA 90802
Phone: (562) 570-6455
Fax: (562) 570-5270
www.longbeach.gov





WATER

The mission of the Long Beach Water Department is to deliver an uninterrupted supply of quality water to our customers; to effectively dispose of, or reclaim sewage; and to operate in a manner that is economically efficient and environmentally responsible.

Department Goals

Goal 1	Water Reliability <u>Service/Program</u> Aggressive Water Conservation Effective Planning for and Addressing Issues and Opportunities Related to Water Resources (Such as Groundwater, Recycled Water, Desalinated Seawater and Imported Water)	Strategic Plan Goal E1
Goal 2	Water Quality <u>Service/Program</u> Effective Water Treatment Water Quality Testing	Strategic Plan Goal E5
Goal 3	Infrastructure <u>Service/Program</u> Implement and Maintain Strategic Security Plan for Facilities and Systems Replacement of Old Cast-Iron Water Mains at an Appropriate Rate	Strategic Plan Goal N4
Goal 4	Effective Intergovernmental Relations <u>Service/Program</u> Aggressive Pursuit of Grant Funding From State and Federal Sources Staying Abreast of Current and Emerging Water and Sewer Issues	Strategic Plan Goal B5
Goal 5	Sound Financial Management <u>Service/Program</u> Pursue Contracting-In and Contracting-Out Opportunities Review of Entire Organization to Reduce Costs and Increase Effectiveness	Strategic Plan Goal B5
Goal 6	Provide efficient and effective administrative support to Department operations to ensure optimal service delivery <u>Service/Program</u> Department Administration	<u>Strategic Plan Goal</u> N/A

Fiscal Year 2005 Accomplishments

Environmental

- Continued 100 percent grant funded conjunctive use project that will allow excess water to be stored for later use.
- Continued water conservation efforts by distributing and offering rebates for ultra-low-flush toilets and rebates for purchase of energy efficient washing machines.

Business Growth and Development

- Continued leading edge ocean desalination research and development by filing for a patent for this innovative process, receiving a Federal grant, completing design of prototype plant, receiving appropriate permits, awarding construction contract, and beginning construction of prototype plant.
- Received Federal and State grants totaling \$5.8 million for expansion of reclaimed water system, ocean desalination research and development, and for conjunctive use water storage.
- Prepared to operate the Leo J. Vander Lans Water Treatment Facility for the Water Replenishment District of Southern California.

Neighborhood Development

- Aggressively replaced old cast-iron water mains.
- Continued Alley Water Main Conversion Program

Challenges and Opportunities

Challenges

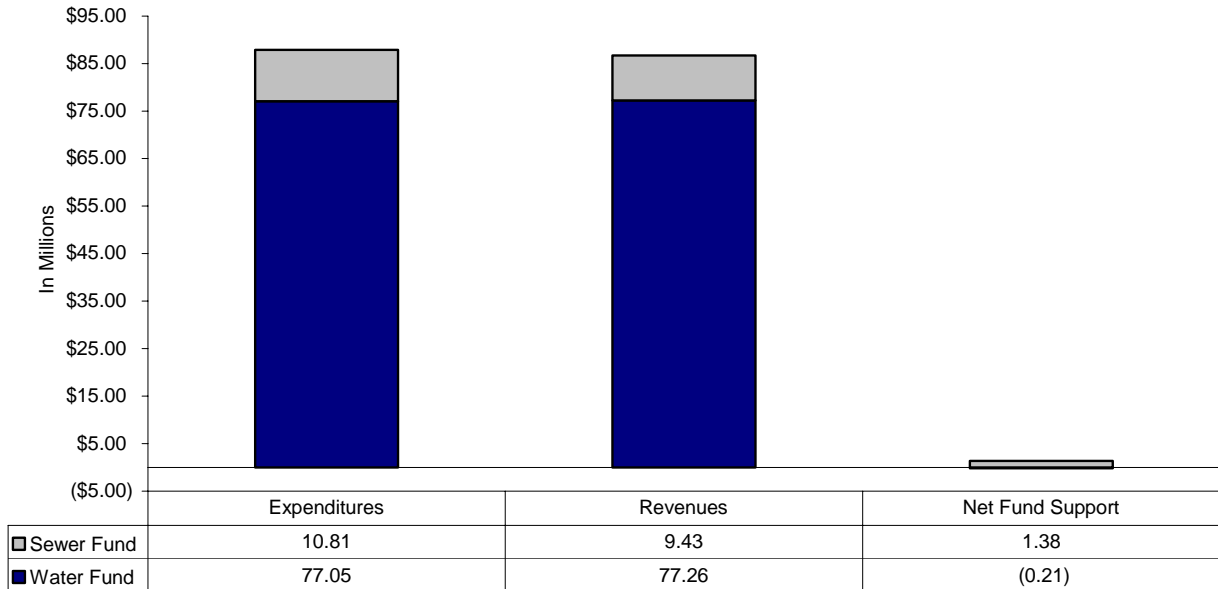
- The challenge of more stringent water quality regulations and the possible reduction of water supplies will continue to give the Department the opportunity to become a leader in researching and developing technologies to desalinate ocean water. A Federal grant has assisted the Department to design and construct a prototype desalination plant, which will test the City's innovative, patented process.

Opportunities

- The City's development of the Three-Year Financial Strategic Plan provided an excellent opportunity for the Department to closely review its staffing levels and expenditure trends.
- The Department is committed to reducing its dependence on consultants, replacing infrastructure at appropriate levels, aggressively pursuing grant funds, reviewing contracting-in opportunities, maintaining water reliability and quality, while keeping water and sewer rates at competitive levels.

Summary by Character of Expense

Proposed* FY 06 Budget by Fund



	Actual FY 04	Adopted* FY 05	Adjusted FY 05	Estimated FY 05	Proposed* FY 06
Expenditures:					
Salaries, Wages and Benefits	17,734,037	20,305,467	20,305,467	20,305,467	20,960,603
Materials, Supplies and Services	47,446,349	42,320,364	42,320,364	37,836,011	44,666,825
Internal Support	11,178,694	5,514,750	5,514,750	5,479,500	5,328,905
Capital Purchases	673,534	13,850,019	13,850,019	11,413,703	13,550,019
Debt Service	3,627,900	3,351,050	3,351,050	3,351,050	3,350,875
Transfers from Other Funds	(5,480,569)	-	-	-	-
Prior Year Encumbrance	-	-	-	-	-
Total Expenditures	75,179,945	85,341,650	85,341,650	78,385,731	87,857,227
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	527,549	507,500	507,500	757,500	507,500
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	1,389,346	1,200,000	1,200,000	1,318,796	1,335,000
Revenue from Other Agencies	1,729,788	3,900,000	3,900,000	2,780,426	2,184,857
Charges for Services	72,167,554	73,955,800	73,955,800	74,142,392	77,621,312
Other Revenues	1,141,076	2,476,000	2,476,000	281,000	2,315,000
Interfund Services - Charges	86,400	86,400	86,400	86,400	86,400
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	96,164
Other Financing Sources	-	1,800,000	1,800,000	-	1,800,000
Operating Transfers	-	750,000	750,000	-	750,000
Total Revenues	77,041,713	84,675,700	84,675,700	79,366,514	86,696,233
Personnel (Full-time Equivalents)	226.48	221.17	221.17	221.17	222.04

* Amounts exclude all-years carryover. See budget ordinance in the front section of this document.

Personal Services

Classification	FY 04 Adopt FTE	FY 05 Adopt FTE	FY 06 Prop FTE	FY 05 Adopted Budget	FY 06 Proposed Budget
General Manager - Water	1.00	1.00	1.00	180,000	180,075
Accident Prevention Coordinator I	0.40	0.40	-	20,792	-
Accountant I	-	1.00	1.00	36,383	42,698
Accountant III	1.00	-	-	-	-
Accounting Officer	1.00	1.00	1.00	95,039	95,039
Accounting Technician	2.00	1.00	1.00	43,524	43,524
Administrative Aide I	1.00	3.00	3.00	127,466	127,466
Administrative Aide II	2.00	2.00	-	91,638	-
Administrative Aide III	-	-	1.00	-	50,690
Administrative Analyst I	-	-	1.00	-	53,293
Administrative Analyst II	1.00	1.00	1.00	61,544	62,308
Administrative Analyst III	4.00	4.00	3.00	281,496	211,122
Administrative Intern-NC/H36	0.77	0.50	-	13,537	-
Administrative Intern-NC/H38	0.77	-	-	-	-
Administrative Intern-NC/H43	-	-	0.77	-	30,654
Administrative Intern-NC/H45	-	0.50	-	22,021	-
Administrative Project Coordinator	1.00	1.00	1.00	53,267	53,267
Assistant Administrative Analyst I	1.00	-	-	-	-
Assistant Administrative Analyst II	-	1.00	1.00	49,019	50,216
Assistant General Manager	1.00	1.00	-	150,825	-
Automatic Sprinkler Control Technician	-	-	1.00	-	43,524
Body/Fender Mechanic-Painter II	1.00	1.00	-	51,411	-
Business Systems Specialist I	-	1.00	1.00	54,595	54,595
Business Systems Specialist IV	1.00	1.00	1.00	74,034	74,034
Business Systems Specialist VI	-	1.00	2.00	90,671	181,343
Capital Projects Coordinator I	1.00	1.00	1.00	72,174	72,174
Civil Engineer	1.00	1.00	1.00	74,274	70,488
Civil Engineer Assistant	1.00	1.00	2.00	54,574	105,440
Civil Engineer Associate	1.00	1.00	2.00	66,685	128,894
Clerk Typist I	1.00	-	-	-	-
Clerk Typist II	1.00	1.00	1.00	32,876	34,621
Clerk Typist III	1.00	2.00	3.00	75,176	112,765
Clerk Typist IV	-	-	1.00	-	41,892
Construction Inspector II	2.00	2.00	2.00	125,059	126,103
Customer Service Representative II	-	-	1.00	-	34,673
Customer Service Representative III	3.00	3.00	1.00	120,636	41,326
Deputy General Manager	1.00	-	1.00	-	120,000
Division Engineer	2.00	2.00	2.00	197,930	197,930
Electrician	3.00	3.00	2.00	152,040	101,360
Electronic Communication Technician III	1.00	1.00	1.00	61,936	61,936
Engineering Technician II	3.00	3.00	3.00	154,053	156,614
Equipment Mechanic I	1.00	1.00	1.00	44,984	46,975
Equipment Mechanic II	2.00	2.00	2.00	104,283	107,206
Equipment Operator I	1.00	1.00	-	36,672	-
Equipment Operator II	1.00	1.00	2.00	40,430	80,860
Executive Secretary	1.00	-	-	-	-
Fleet Services Supervisor	1.00	-	-	-	-
Subtotal Page 1	48.94	48.40	49.77	2,911,044	2,995,105

Personal Services

Classification	FY 04 Adopt FTE	FY 05 Adopt FTE	FY 06 Prop FTE	FY 05 Adopted Budget	FY 06 Proposed Budget
Subtotal Page 1	48.94	48.40	49.77	2,911,044	2,995,105
Garage Service Attendant II	1.00	1.00	1.00	38,440	38,440
Garage Supervisor	-	1.00	1.00	57,470	60,393
Geographic Information Systems Analyst I	1.00	1.00	-	56,201	-
Geographic Information Systems Analyst II	-	-	1.00	-	60,661
Geographic Information Systems Officer	1.00	1.00	-	79,016	-
Geographic Information Systems Technician II	1.00	1.00	1.00	45,819	48,020
Laboratory Analyst I-NC	0.77	0.77	0.77	31,457	31,298
Laboratory Analyst II	2.00	2.00	2.00	106,565	109,190
Laboratory Analyst III	2.00	1.00	1.00	63,504	63,504
Laboratory Assistant II	1.00	1.00	-	37,588	-
Laboratory Assistant III	-	-	1.00	-	41,415
Laboratory Services Supervisor	1.00	1.00	1.00	78,187	78,187
Machinist	1.00	1.00	1.00	48,281	49,379
Maintenance Assistant I-NC	0.77	-	-	-	-
Maintenance Assistant III	1.00	1.00	2.00	31,505	81,357
Management Information System Officer	1.00	1.00	1.00	92,110	92,110
Manager-Administration	1.00	1.00	1.00	101,652	101,652
Manager-Engineering	2.00	2.00	2.00	228,408	228,408
Manager-Government-Public Affairs	1.00	1.00	1.00	85,524	117,849
Manager-Planning	1.00	1.00	1.00	91,283	91,283
Manager-Security/Safety	1.00	1.00	1.00	86,738	86,738
Manager-Water Quality & Process	1.00	1.00	1.00	112,938	112,938
Manager-Water Resources	1.00	-	-	-	-
Members-Boards/Commissions	-	-	-	29,600	29,600
Network Administrator	1.00	-	-	-	-
Office Administrator	1.00	1.00	2.50	53,267	134,629
Painter II	1.00	1.00	1.00	41,415	45,819
Park Maintenance Supervisor	1.00	1.00	1.00	51,837	51,837
Payroll/Personnel Assistant I	1.00	-	-	-	-
Plumber	1.00	1.00	1.00	52,031	49,244
Procurement/Warehouse Supervisor	1.00	1.00	1.00	76,947	76,947
Programmer/Analyst IV	1.00	1.00	1.00	74,034	74,034
Secretary	1.00	1.00	-	40,430	-
Secretary to Board-Water	1.00	1.00	1.00	59,704	59,704
Senior Accountant	1.00	1.00	1.00	70,374	70,374
Senior Civil Engineer	3.00	2.00	2.00	177,394	181,702
Senior Engineering Technician I	1.00	1.00	-	61,803	-
Senior Equipment Operator	15.00	16.00	15.00	868,888	809,382
Senior Secretary	2.00	2.00	2.00	87,049	88,510
Senior Survey Technician	1.00	1.00	1.00	58,746	58,746
Senior Surveyor	1.00	1.00	1.00	72,581	72,581
Sewer Operations Superintendent	1.00	1.00	1.00	79,187	79,219
Storekeeper I	2.00	2.00	2.00	73,315	70,753
Storekeeper II	2.00	2.00	1.00	78,894	42,489
Telemetry Instrument Technician II	2.00	2.00	2.00	114,940	114,940
Telemetry Systems Superintendent	1.00	1.00	1.00	85,539	85,539
Subtotal Page 2	113.48	109.17	108.04	6,691,705	6,683,977

Classification	FY 04 Adopt FTE	FY 05 Adopt FTE	FY 06 Prop FTE	FY 05 Adopted Budget	FY 06 Proposed Budget
Subtotal Page 2	113.48	109.17	108.04	6,691,705	6,683,977
Water Operations Superintendent	1.00	1.00	1.00	79,187	79,219
Water Quality Organic Chemist	-	1.00	1.00	63,504	63,504
Water Support Services Supervisor	-	1.00	1.00	63,504	63,504
Water Treatment Operator II	8.00	8.00	8.00	419,504	406,293
Water Treatment Operator III	9.00	9.00	9.00	520,037	514,513
Water Treatment Operator IV	4.00	4.00	3.00	253,892	190,263
Water Treatment Plant Supervisor	2.00	2.00	2.00	125,568	128,502
Water Treatment Superintendent	1.00	1.00	1.00	90,000	99,641
Water Utility Mechanic I	9.00	-	1.00	-	35,378
Water Utility Mechanic I - NC	2.00	2.00	2.00	64,799	58,019
Water Utility Mechanic II	27.00	37.00	34.00	1,691,794	1,522,472
Water Utility Mechanic III	26.00	24.00	30.00	1,198,190	1,515,052
Water Utility Supervisor I	17.00	17.00	16.00	1,022,686	958,890
Water Utility Supervisor II	6.00	4.00	4.00	272,705	271,543
Welder	1.00	1.00	1.00	49,379	50,841
Subtotal Salaries	226.48	221.17	222.04	12,606,456	12,641,612
Overtime	---	---	---	698,884	698,884
Fringe Benefits	---	---	---	6,533,597	7,158,899
Administrative Overhead	---	---	---	466,530	461,208
Salary Savings	---	---	---	---	---
Total	226.48	221.17	222.04	20,305,467	20,960,603

Key Contacts

Kevin L. Wattier, General Manager

Diem X. Vuong, Assistant General Manager

Ken Walker, Director of Administration

Paul Fujita, Director of Finance

The Long Beach Water Department Board of Water Commissioners

Helen Z. Hansen, President of the Board of Water Commissioners

Stephen T. Conley, Vice President of the Board of Water Commissioners

Frank Clarke, Secretary, Board of Water Commissioners

Bennett A. Long, Member, Board of Water Commissioners

C.J. Mike Walter, Member, Board of Water Commissioners

1800 East Wardlow Road
Long Beach, CA 90807
Phone: (562) 570-2300
Fax: (562) 570-2305
www.longbeach.gov
www.lbwater.org



Fund Summaries

GENERAL FUNDS



General Fund Summary

Purpose:

The General Funds are used to account for financial resources applicable to the general governmental operations of the City including Police, Fire, Library, Parks, Recreation, Planning and Building and general governmental services.

Assumptions for Major Resources:

The largest sources of revenue for the General Funds are Property Taxes, Utility Users Taxes (UUT), Sales Tax and Transient Occupancy Tax (TOT). Note that the final reduction in the UUT rate to 5 percent occurred in FY 05. Property tax revenue is expected to grow by 2 percent and Sales Tax and TOT by 13 percent, due to improving economic conditions. To balance the General Fund in FY 06, \$6.4 million in carryover savings was used, as well as one-time resources of \$10.5 million.

Revenue Trends and Forecast:

This fund retains the most diverse source of revenues, numbering over 200. Economic conditions affect many of the major revenues sources while others come from other County, State, and Federal agencies. Staff closely monitors all revenue sources and will continue to revise and update projections throughout the year.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	10,750,206	10,937,921	13,675,222	13,675,222	6,421,962
Unreserving/(Reserving) of Restricted Fund Balance	6,039,372	1,921,620	2,215,080	2,215,080	241,601
Adjusted Fund Balance	16,789,578	12,859,541	15,890,302	15,890,302	6,663,563
Revenues:					
Property Taxes	55,677,155	61,483,000	61,483,000	60,909,494	63,528,000
Other Taxes	121,297,290	110,776,494	110,776,494	114,394,757	119,988,015
Licenses and Permits	17,161,348	16,860,995	16,968,995	17,852,220	20,982,792
Fines and Forfeitures	13,569,639	13,525,790	13,525,790	13,064,357	14,390,758
Use of Money & Property	15,415,690	16,702,944	16,702,944	15,569,411	21,940,724
Revenue From Other Agencies	31,427,659	47,286,480	46,946,978	50,212,190	41,589,525
Charges for Services	12,712,853	12,059,880	12,114,299	11,748,031	12,281,985
Other Revenues	5,341,419	7,599,331	8,117,333	9,846,928	11,521,976
Interfund Services-Charges	24,365,581	25,261,831	25,261,831	25,694,457	8,205,138
Intrafund Services-Gen Fund Chgs	13,084,884	13,049,017	13,049,017	12,271,171	6,194,699
Harbor P/R Rev Trsfs	(104)	-	-	-	-
Other Financing Sources	15,909,691	-	-	1,963,937	-
Operating Transfers	41,017,599	38,869,491	38,869,491	39,127,504	35,172,671
Total Revenues	366,980,703	363,475,254	363,816,173	372,654,456	355,796,283
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	383,770,281	376,334,795	379,706,474	388,544,758	362,459,846
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	252,192,446	282,833,115	282,200,004	282,863,943	297,584,357
Materials, Supplies and Services	50,206,017	44,436,401	46,357,208	48,733,535	45,956,738
Internal Support	34,758,722	35,186,584	34,967,866	35,500,267	25,664,461
Capital Purchases	6,786,054	1,309,404	1,565,580	3,010,112	1,367,319
Debt Service	20,884,327	11,147,749	11,147,852	10,918,545	9,832,162
Transfers From Other Funds	5,267,493	95,802	1,681,488	1,096,393	(17,981,728)
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	370,095,059	375,009,055	377,919,998	382,122,796	362,423,309
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	13,675,222	1,325,739	1,786,476	6,421,962	36,537



Fund Summaries

SPECIAL FUNDS

General Grants Fund

Health Fund

Parking and Business Area Improvement Fund

Special Advertising and Promotion Fund

Upland Oil Fund

Housing Development Fund

Belmont Shore Parking Meter Fund

Business Assistance Fund

Community Development Grants Fund

Park Development Fund

Gasoline Tax Street Improvement Fund

Transportation Fund

Capital Projects Fund



General Grants Fund Summary

Purpose:

The General Grants Fund is used to account for revenues and expenditures associated with grants that were previously budgeted in the General Fund.

Assumptions for Major Resources:

The largest revenue source in the General Grants Fund are grant funds from Federal, State or County agencies. Operating transfers into this fund represent the City's match from the General Fund.

Revenue Trends and Forecast:

As the majority of General Grants Fund revenue is derived from outside sources, future revenue trends will depend on available allocations from these agencies awarded to the City.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	-	11,789	11,789	11,789	112,665
Unreserving/(Reserving) of Restricted Fund Balance	273,042	52,493	-	-	-
Adjusted Fund Balance	273,042	64,282	11,789	11,789	112,665
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	11,638	-	-	3,500	-
Use of Money & Property	14,915	-	-	35,889	500
Revenue From Other Agencies	3,142,731	3,077,186	18,008,191	17,104,494	7,600,543
Charges for Services	-	37,347	37,347	-	37,347
Other Revenues	93,185	-	25,000	1,124	-
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	408,075	837,453	837,453	400,891	816,501
Total Revenues	3,670,544	3,951,986	18,907,991	17,545,898	8,454,891
Estimated All-years Carryover Revenue	-	5,745,144	6,784,203	-	7,933,028
Total Resources	3,943,586	9,761,411	25,703,982	17,557,687	16,500,583
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	337,110	801,595	2,611,985	1,964,159	1,176,540
Materials, Supplies and Services	2,126,970	676,910	13,405,353	12,191,145	498,282
Internal Support	10,034	31,593	102,306	137,103	67,085
Capital Purchases	499,858	-	343,232	181,975	8,600
Debt Service	-	-	-	-	-
Transfers From Other Funds	957,825	2,441,887	2,441,887	2,970,640	6,706,887
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	3,931,797	3,951,985	18,904,763	17,445,022	8,457,394
Estimated All-years Carryover Exp.	-	5,809,427	6,784,203	-	7,900,670
Ending Fund Balance	11,789	-	15,016	112,665	142,520

Health Fund Summary

Purpose:

The Health Fund is used to account for revenues and expenditures associated with grants, core public health activities and health permits, fees and services. Activities supported by the Health Fund are critical to the Department of Health and Human Service's mission of improving the quality of life of the residents of Long Beach by ensuring that the conditions affecting the public's health afford a healthy environment in which to live, work and play.

Assumptions for Major Resources:

The two largest revenue sources in the Health Fund are grant funds and revenue from the State for core public health services.

Revenue Trends and Forecast:

Over 85 percent of Health Fund revenue is derived from outside sources, including State Vehicle License Fees, and grants from private foundations and all levels of government. As these entities begin to restructure and limit the amount of resources to distribute, the Health Fund will likely experience a reduction in available funds for its programs. In spite of these challenges, the Department of Health and Human Services will continue to aggressively seek funds from all potential sources to fund much-needed public health and social services programs for the Long Beach community.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	1,188,573	2,685,610	2,745,565	2,745,565	2,141,763
Unreserving/(Reserving) of Restricted Fund Balance	59,955	-	-	-	-
Adjusted Fund Balance	1,248,528	2,685,610	2,745,565	2,745,565	2,141,763
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	2,484,584	2,474,335	2,474,335	2,602,700	2,474,335
Licenses and Permits	2,635,137	3,013,490	3,013,490	2,947,465	3,042,490
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	(3,616)	1,300	1,300	5,413	1,300
Revenue From Other Agencies	29,825,609	27,807,640	33,037,708	25,685,925	27,256,336
Charges for Services	1,616,896	1,466,349	1,466,349	1,520,332	1,579,015
Other Revenues	99,053	159,750	159,750	105,437	361,730
Interfund Services-Charges	466,863	653,713	653,713	594,104	653,713
Intrafund Services-Gen Fund Chgs	10,390	23,515	23,515	8,561	23,515
Harbor P/R Rev Trsfs	(31)	-	-	-	-
Other Financing Sources	-	-	3,586,779	3,586,779	-
Operating Transfers	1,103,388	459,010	459,010	662,200	362,214
Total Revenues	38,238,273	36,059,102	44,875,949	37,718,915	35,754,648
Estimated All-years Carryover Revenue	-	22,066,239	22,883,343	-	28,808,238
Total Resources	39,486,801	60,810,951	70,504,857	40,464,480	66,704,649
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	22,936,245	27,625,514	28,644,161	24,601,242	27,629,881
Materials, Supplies and Services	11,327,757	7,442,437	11,649,583	6,957,768	7,391,256
Internal Support	2,436,452	2,092,475	2,092,475	2,149,087	1,491,805
Capital Purchases	-	-	-	-	-
Debt Service	211,698	412,000	3,998,779	3,938,279	324,000
Transfers From Other Funds	(170,915)	(466,831)	(466,831)	676,341	133,874
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	36,741,237	37,105,595	45,918,168	38,322,718	36,970,816
Estimated All-years Carryover Exp.	-	22,674,475	23,539,146	-	28,462,584
Ending Fund Balance	2,745,565	1,030,881	1,047,543	2,141,763	1,271,249

Parking and Business Area Improvement Fund Summary

Purpose:

The Parking and Business Area Improvement Fund is used to account for assessments, special fees, and business license taxes collected in four designated areas of the City (Downtown, Belmont Shore, Magnolia Industrial and Bixby Knolls). The revenues are accounted for separately and used to promote retail trade activities in the areas in the areas.

Assumptions for Major Resources:

Revenue in this fund consists of assessments, special fees, and business license taxes collected in the City's four Parking and Business Improvement Areas listed above.

Revenue Trends and Forecast:

Revenues in the Parking and Business Improvement Area Fund are anticipated to increase in FY 06, and beyond, due to changes in assessment levels for some of the districts.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	304,423	321,822	321,822	321,822	359,339
Unreserving/(Reserving) of Restricted Fund Balance	-	-	-	-	-
Adjusted Fund Balance	304,423	321,822	321,822	321,822	359,339
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	1,891,582	2,509,691	2,509,691	2,509,691	2,540,812
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	7,077	7,826	7,826	7,826	8,500
Revenue From Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	-	-	-	-	-
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	1,898,659	2,517,517	2,517,517	2,517,517	2,549,312
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	2,203,082	2,839,339	2,839,339	2,839,339	2,908,651
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	-	-	-	-	-
Materials, Supplies and Services	1,881,260	2,480,000	2,480,000	2,480,000	2,482,500
Internal Support	-	-	-	-	-
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	-	-	-	-	-
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	1,881,260	2,480,000	2,480,000	2,480,000	2,482,500
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	321,822	359,339	359,339	359,339	426,151

Special Advertising and Promotion Fund Summary

Purpose:

The Special Advertising and Promotion Fund is used to account for Transient Occupancy Tax (TOT) and special events and filming revenues. The revenues are used for advertising, promotional and public relations projects, and special events calling positive attention to the City.

Assumptions for Major Resources:

The single largest revenue for the Special Advertising and Promotion Fund is the Transient Occupancy Tax. This fund receives 1/2 or 6 percent out of the 12 percent total tax imposed on all hotel rooms in the City, with the exception of the downtown redevelopment area hotels.

Revenue Trends and Forecast:

The City has experienced growth in revenue resulting from special events and filming activities. The City's Special Events and Filming Office projects continued success in the area. Transient Occupancy Tax receipts continue to recover from the impacts of September 11th and homeland security concerns. Successful events such as the Aquatics Grand Prix have elevated Long Beach as a destination and should positively impact future hotel room bookings. Operating Transfers previously received from the Redevelopment Agency's TOT continue to be used to fund a portion of the City's Aquarium of the Pacific bond payments.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	62,933	315,645	329,201	329,201	454,745
Unreserving/(Reserving) of Restricted Fund Balance	13,556	-	-	-	-
Adjusted Fund Balance	76,489	315,645	329,201	329,201	454,745
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	4,144,917	4,342,000	4,342,000	4,470,000	4,640,000
Licenses and Permits	397,082	339,480	339,480	459,480	486,488
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	324,792	335,500	335,500	319,586	335,500
Revenue From Other Agencies	-	-	-	-	-
Charges for Services	32,934	97,757	97,757	97,757	-
Other Revenues	6,601	5,000	5,000	3,690	5,000
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	4,906,327	5,119,737	5,119,737	5,350,513	5,466,988
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	4,982,816	5,435,382	5,448,938	5,679,714	5,921,733
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	354,037	498,910	495,908	442,221	588,782
Materials, Supplies and Services	4,186,776	4,641,903	4,655,459	4,886,867	4,845,779
Internal Support	112,802	105,907	105,907	112,880	92,560
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	-	(180,000)	(180,000)	(217,000)	(180,000)
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	4,653,614	5,066,720	5,077,274	5,224,969	5,347,121
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	329,201	368,662	371,664	454,745	574,612

Upland Oil Fund Summary

Purpose:

The Upland Oil Fund is used to account for all costs and revenues for the City's proprietary oil interests and for accumulating reserves to pay for the City's portion of well-abandonment and site-clearance liabilities.

Assumptions for Major Resources:

The sources of revenue for the Upland Oil Fund are revenues from the City's participation in proprietary oil operations and overhead fees received by the City as Unit Operator for the Tidelands Oil Operations.

Revenue Trends and Forecast:

The projected revenues for the Upland Oil Fund are based on a \$35 per barrel price for crude oil. The Department of Oil Properties feels that this is a prudent price to project based on the volatility of the oil market.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	1,221,560	3,536,109	837,949	837,949	1,152,481
Unreserving/(Reserving) of Restricted Fund Balance	(575,286)	-	-	-	-
Adjusted Fund Balance	646,274	3,536,109	837,949	837,949	1,152,481
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	13,274,236	11,080,786	14,821,707	16,760,081	16,296,276
Revenue From Other Agencies	-	-	-	-	-
Charges for Services	-	-	86,754	63,705	-
Other Revenues	(2)	-	-	-	-
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	13,274,234	11,080,786	14,908,461	16,823,786	16,296,276
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	13,920,507	14,616,895	15,746,410	17,661,735	17,448,757
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	-	-	-	-	-
Materials, Supplies and Services	5,512,320	4,428,233	6,524,233	6,757,313	7,205,145
Internal Support	-	-	-	-	-
Capital Purchases	-	-	-	-	-
Debt Service	2,250	-	-	3,000	-
Transfers From Other Funds	7,567,988	6,573,013	7,677,013	9,748,941	8,769,870
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	13,082,558	11,001,246	14,201,246	16,509,254	15,975,015
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	837,949	3,615,649	1,545,164	1,152,481	1,473,742

Housing Development Fund Summary

Purpose:

The Housing Development Fund is used to account for tax increment set-aside funds received from the Redevelopment Agency, as well as other sources of funding used for new development and rehabilitation of low and moderate income housing in the city.

Assumptions for Major Resources:

The major revenue source for this fund is tax increment set-aside; other sources include loan repayments and proceeds from the lease and sale of Long Beach Housing Development Company-owned property.

Revenue Trends and Forecast:

Under the current real estate market conditions, it is expected that Redevelopment Tax Increment revenue will increase in FY 05 and FY 06, resulting in increased set-aside funds for the Housing Development Fund.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	14,874,586	16,274,960	15,689,924	15,689,924	13,982,467
Unreserving/(Reserving) of Restricted Fund Balance	(279,781)	-	942,984	942,984	-
Adjusted Fund Balance	14,594,806	16,274,960	16,632,908	16,632,908	13,982,467
Revenues:					
Property Taxes	10,429,604	9,530,000	9,530,000	10,860,000	11,625,000
Other Taxes	-	-	-	-	-
Licenses and Permits	731,925	14,125	14,125	17,000	10,000
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	643,803	392,730	385,052	746,045	466,350
Revenue From Other Agencies	490,000	1,000,000	1,250,000	360,003	1,320,000
Charges for Services	-	-	-	-	-
Other Revenues	4,436,453	488,050	1,458,050	1,855,352	173,040
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	8,104	-	-	-	25,400,000
Total Revenues	16,739,889	11,424,905	12,637,227	13,838,400	38,994,390
Estimated All-years Carryover Revenue	-	5,525,364	7,630,742	-	8,762,441
Total Resources	31,334,695	33,225,229	36,900,877	30,471,309	61,739,298
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	1,004,169	1,328,484	1,329,778	1,036,942	1,441,311
Materials, Supplies and Services	4,740,516	11,219,009	8,804,069	7,523,668	46,162,175
Internal Support	509,171	493,800	493,800	497,843	582,157
Capital Purchases	9,388	-	-	-	-
Debt Service	376,632	612,000	1,371,778	1,479,651	1,438,862
Transfers From Other Funds	9,004,895	1,520,421	3,175,821	5,950,739	3,519,134
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	15,644,771	15,173,715	15,175,246	16,488,842	53,143,639
Estimated All-years Carryover Exp.	-	10,939,532	10,125,011	-	8,533,559
Ending Fund Balance	15,689,924	7,111,982	11,600,620	13,982,467	62,100

Belmont Shore Parking Meter Fund Summary

Purpose:

The Belmont Shore Parking Meter Revenue Fund was established by City Council Ordinance C-6219 to account for parking revenues in the Belmont Shore area of the city. Revenues from this fund are used exclusively for the acquisition, construction, improvement and operation of parking facilities and equipment benefiting the Belmont Shore area.

Assumptions for Major Resources:

Revenue in this fund is exclusively from parking fees in the Belmont Shore area of the city.

Revenue Trends and Forecast:

The budgeted parking meter revenue in Belmont Shore is expected to increase slightly for FY 06. The additional revenue will be realized due to additional metered parking spaces and implementation of new electronic meters.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	232,616	302,428	305,092	305,092	171,266
Unreserving/(Reserving) of Restricted Fund Balance	2,664	-	-	-	-
Adjusted Fund Balance	235,280	302,428	305,092	305,092	171,266
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	466,857	445,500	445,500	445,500	448,000
Revenue From Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	-	-	-	-	-
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	466,857	445,500	445,500	445,500	448,000
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	702,137	747,928	750,592	750,592	619,266
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	-	-	-	-	-
Materials, Supplies and Services	137,909	315,000	317,664	317,664	315,000
Internal Support	46,337	46,337	46,337	46,337	46,337
Capital Purchases	-	-	-	-	-
Debt Service	212,800	215,325	215,325	215,325	212,275
Transfers From Other Funds	-	-	-	-	-
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	397,046	576,662	579,326	579,326	573,612
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	305,092	171,266	171,266	171,266	45,654

Business Assistance Fund Summary

Purpose:

The Business Assistance Fund is used to account for Redevelopment Tax Increment monies used for economic development activities, including commercial rehabilitation loans, business outreach, commercial and retail services, and business retention and expansion.

Assumptions for Major Resources:

The primary source of revenue is Redevelopment Tax Increment funding. Additional revenue is received from business loan repayments.

Revenue Trends and Forecast:

Redevelopment Tax Increment funds of \$1.8 million are anticipated to be transferred in FY 06.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	477,510	771,572	771,572	771,572	1,071,127
Unreserving/(Reserving) of Restricted Fund Balance	-	-	-	-	-
Adjusted Fund Balance	477,510	771,572	771,572	771,572	1,071,127
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	5,488	-	-	3,525	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	35,964	-	-	48,700	-
Revenue From Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	88,592	-	-	246,740	90,000
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	1,958,360	3,300,000	1,800,000	1,920,000	1,800,000
Total Revenues	2,088,405	3,300,000	1,800,000	2,218,965	1,890,000
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	2,565,915	4,071,572	2,571,572	2,990,537	2,961,127
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	765,679	940,322	888,088	940,322	928,326
Materials, Supplies and Services	760,220	2,157,999	710,528	742,880	730,528
Internal Support	254,526	247,645	247,645	236,209	263,550
Capital Purchases	4,103	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	9,816	300,000	300,000	-	-
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	1,794,343	3,645,966	2,146,262	1,919,410	1,922,404
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	771,572	425,606	425,310	1,071,127	1,038,723

Community Development Grants Fund Summary

Purpose:

The Community Development Grants Fund is used to account for funds received from the U. S. Department of Housing and Urban Development (HUD) for community improvement programs targeting depressed and blighted areas of the City. This fund is also used to account for federal and state grants for job training and placement services.

Assumptions for Major Resources:

Each year the City actively pursues new funding opportunities to support various programs and services. State and federal grants compose 88 percent of the FY 04 revenue in this fund. The balance of revenue is primarily from residential rehabilitation loan repayments.

Revenue Trends and Forecast:

Future revenue trends in this fund will depend on congressional allocations.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	12,249	2,807,062	13,055	13,055	1,229,288
Unreserving/(Reserving) of Restricted Fund Balance	722,030	-	3,047,336	3,047,336	-
Adjusted Fund Balance	734,278	2,807,062	3,060,391	3,060,391	1,229,288
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	50,242	1,050	(48,993)	16,691	1,050
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	867,057	612,114	232,204	969,271	1,053,164
Revenue From Other Agencies	22,327,255	22,255,381	23,544,271	19,683,176	24,749,179
Charges for Services	-	-	-	-	-
Other Revenues	5,193,616	3,711,975	9,322,540	4,686,285	1,619,689
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	1,200,068	177,732	3,160,251	1,101,645	-
Total Revenues	29,638,239	26,758,252	36,210,274	26,457,067	27,423,082
Estimated All-years Carryover Revenue	-	31,819,636	30,965,254	-	41,133,469
Total Resources	30,372,517	61,384,951	70,235,919	29,517,459	69,785,840
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	6,673,176	8,864,889	8,989,079	9,812,829	10,727,550
Materials, Supplies and Services	15,796,601	14,796,672	16,573,222	14,328,980	17,061,550
Internal Support	2,497,455	1,942,032	1,968,472	2,294,781	1,965,449
Capital Purchases	19,826	-	-	1,916	70,986
Debt Service	-	-	-	-	-
Transfers From Other Funds	5,372,403	634,597	1,021,944	1,849,665	(2,090,462)
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	30,359,461	26,238,190	28,552,717	28,288,171	27,735,074
Estimated All-years Carryover Exp.	-	31,289,995	33,483,231	-	33,667,676
Ending Fund Balance	13,055	3,856,765	8,199,971	1,229,288	8,383,090

Park Development Fund Summary

Purpose:

The Park Development Fund was established by City Ordinance C-6567 to account for development impact fees to be used solely and exclusively for the purpose of funding park land acquisition and recreation improvements.

Assumptions for Major Resources:

This fund is exclusively composed of Park Impact Fees, which are derived from new residential construction and are collected with the occupancy of apartments or the first sale of condominiums.

Revenue Trends and Forecast:

Park Impact Fee receipts vary widely from year to year, as they are based on the amount of residential construction completed during the year. Major developments including the CityPlace residential component, Ocean Villas and Park at Harbour View will contribute revenue to this fund.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	1,608,282	743,506	743,506	743,506	724,304
Unreserving/(Reserving) of Restricted Fund Balance	-	-	-	-	-
Adjusted Fund Balance	1,608,282	743,506	743,506	743,506	724,304
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	365,114	1,700,000	1,700,000	1,700,000	1,000,000
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	13,209	15,000	15,000	30,000	20,000
Revenue From Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	-	-	-	-	-
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	378,323	1,715,000	1,715,000	1,730,000	1,020,000
Estimated All-years Carryover Revenue	-	-	-	-	-
Total Resources	1,986,604	2,458,506	2,458,506	2,473,506	1,744,304
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	38,338	37,621	37,708	37,722	40,707
Materials, Supplies and Services	154	5,921	5,921	6,422	5,921
Internal Support	4,606	5,058	5,058	5,058	5,552
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	1,200,000	1,700,000	1,700,000	1,700,000	1,000,000
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	1,243,098	1,748,600	1,748,687	1,749,202	1,052,180
Estimated All-years Carryover Exp.	-	-	-	-	-
Ending Fund Balance	743,506	709,907	709,820	724,304	692,124

Gasoline Tax Street Improvement Fund Summary

Purpose:

The Gasoline Tax Street Improvement Fund is used to account for receipt and expenditure of gasoline tax funds apportioned under the State Streets and Highway code, as well as other sources dedicated to transportation improvements. Expenditures may be made for any street-related purpose on the City's system of streets, including maintenance.

Assumptions for Major Resources:

In addition to gasoline tax revenue from the State of California, other transportation-related revenue sources include funding from the Federal Transportation Equity Act for the Twenty-First Century (TEA-21) and the State Traffic Congestion Relief Fund (AB2928).

Revenue Trends and Forecast:

Revenue from the gasoline tax has been increasing and will continue to do so if gasoline prices and sales continue to increase. Revenue from grant funds will fluctuate depending on legislative actions.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	-	-	6,503,705	6,503,705	13,370,169
Unreserving/(Reserving) of Restricted Fund Balance	7,081,952	7,081,952	7,077,408	7,077,408	-
Adjusted Fund Balance	7,081,952	7,081,952	13,581,113	13,581,113	13,370,169
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	108,745	265,302	265,302	105,000	265,302
Revenue From Other Agencies	11,919,030	10,584,670	11,687,670	9,997,481	11,734,670
Charges for Services	-	-	-	-	-
Other Revenues	-	-	-	-	-
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	-	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	12,027,775	10,849,972	11,952,972	10,102,481	11,999,972
Estimated All-years Carryover Revenue	-	8,637,330	7,572,867	-	9,418,814
Total Resources	19,109,727	26,569,254	33,106,952	23,683,594	34,788,955
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	-	-	-	-	-
Materials, Supplies and Services	5,536,402	4,541,000	6,141,290	3,943,412	5,691,000
Internal Support	7,069,620	6,308,973	6,311,683	6,370,012	-
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	-	-	-	-	6,308,973
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	12,606,022	10,849,973	12,452,973	10,313,424	11,999,973
Estimated All-years Carryover Exp.	-	13,929,578	13,674,733	-	15,814,282
Ending Fund Balance	6,503,705	1,789,704	6,979,246	13,370,169	6,974,700

Transportation Fund Summary

Purpose:

The Transportation Fund is used to account for the City's share of an additional 1 percent sales tax which was approved by the electorate, and is collected by the County of Los Angeles to finance certain transportation projects (Proposition A and C).

Assumptions for Major Resources:

In addition to the Proposition A (approved in November 1980) and Proposition C (approved in November 1990) revenues described above, interest earned on unspent funds is accumulated in the fund and must be used for transportation purposes.

Revenue Trends and Forecast:

Recent trends indicate increases in revenues from Proposition A and Proposition C. Currently, the upward trend is expected to continue.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	21,361,031	21,839,217	21,377,332	21,377,332	23,419,832
Unreserving/(Reserving) of Restricted Fund Balance	(381,885)	-	80,000	80,000	-
Adjusted Fund Balance	20,979,146	21,839,217	21,457,332	21,457,332	23,419,832
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	678,211	568,500	568,500	593,500	568,500
Revenue From Other Agencies	13,811,516	12,904,330	12,904,330	13,069,237	13,673,680
Charges for Services	-	-	-	-	-
Other Revenues	-	1,500	1,500	750	750
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	120	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	14,489,847	13,474,330	13,474,330	13,663,487	14,242,930
Estimated All-years Carryover Revenue	-	333,845	(273,033)	-	(541,689)
Total Resources	35,468,993	35,647,392	34,658,629	35,120,819	37,121,073
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	850,072	937,571	923,385	615,971	992,957
Materials, Supplies and Services	11,051,364	12,067,346	12,050,646	9,228,808	13,005,215
Internal Support	2,190,225	256,449	271,977	1,176,065	253,240
Capital Purchases	-	-	-	80,143	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	-	-	600,000	600,000	-
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	14,091,661	13,261,366	13,846,008	11,700,987	14,251,412
Estimated All-years Carryover Exp.	-	17,692,479	18,552,613	-	22,033,278
Ending Fund Balance	21,377,332	4,693,546	2,260,008	23,419,832	836,383

Capital Projects Fund Summary

Purpose:

The Capital Projects Fund was established to account for resources used for the acquisition or construction of major capital improvements, except those financed by Enterprise, Internal Service, Tidelands and Subsidiary Funds.

Assumptions for Major Resources:

Fund revenues consist of operating transfers from the General Fund (including \$750,000 from golf operations and \$2.5 million for sidewalks), various grants, such as those from the Metropolitan Transportation Authority (MTA), transportation improvement fees, and bond sale proceeds.

Revenue Trends and Forecast:

Revenue predictions show that the downward trend of the State's economy could potentially result in reduced grant income available from the MTA, State, and County.

	Actual FY 04	Adopted FY 05	Adjusted FY 05	Estimated FY 05	Proposed FY 06
Resources:					
Beginning Fund Balance	13,438,204	19,019,071	11,576,229	11,576,229	18,045,319
Unreserving/(Reserving) of Restricted Fund Balance	43,099,467	21,948,465	21,879,508	21,879,508	-
Adjusted Fund Balance	56,537,672	40,967,536	33,455,737	33,455,737	18,045,319
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	762,586	3,000,000	3,000,000	-	2,100,000
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	1,082,081	25,000	2,243,503	105,258	165,000
Revenue From Other Agencies	12,946,670	1,343,568	6,923,973	14,947,988	1,504,465
Charges for Services	-	-	-	-	-
Other Revenues	45,974	23,460	23,460	207,958	67,960
Interfund Services-Charges	-	-	-	-	-
Intrafund Services-Gen Fund Chgs	84	-	-	-	-
Harbor P/R Rev Trsfs	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	10,457,052	6,342,359	10,725,117	3,231,223	6,080,000
Total Revenues	25,294,448	10,734,387	22,916,053	18,492,427	9,917,425
Estimated All-years Carryover Revenue	-	49,091,728	36,653,510	-	41,332,715
Total Resources	81,832,119	100,793,651	93,025,300	51,948,164	69,295,459
Requirements:					
Expenditures:					
Salaries, Wages and Benefits	3,474,143	5,101,936	5,056,881	5,034,892	5,768,639
Materials, Supplies and Services	61,627,720	8,769,161	15,371,644	23,247,441	5,720,623
Internal Support	(558,418)	(635,972)	(171,284)	(784,883)	(796,202)
Capital Purchases	162,110	-	2,705,000	6,053,895	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	5,550,335	700,000	700,000	351,500	524,000
Prior Year Encumbrance	-	-	-	-	-
Total Requirements	70,255,890	13,935,125	23,662,241	33,902,845	11,217,059
Estimated All-years Carryover Exp.	-	74,418,907	66,614,853	-	57,260,748
Ending Fund Balance	11,576,229	12,439,619	2,748,207	18,045,319	817,652

